

# Important Update: Hot Water Service Disruption

Dear [Customer Name],

We are writing to inform you about a temporary disruption to the hot water service at [Property Address]. We understand that this may cause inconvenience and we sincerely apologize for the interruption.

**Expected Duration:** The hot water service is anticipated to be unavailable from [Start Date/Time] until [End Date/Time].

Our team is actively working to resolve the issue and will keep you updated on any changes to this timeline.

We appreciate your understanding and patience during this time. If you have any questions or concerns, please do not hesitate to contact us at [Contact Information].

Thank you for your cooperation.

Sincerely,

[Your Company Name]  
[Your Contact Information]