

Feedback Request

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to gather your feedback regarding recent interruptions to your hot water service. Your experience is important to us, and we strive to improve our services.

Please take a moment to share your thoughts on the following:

- Were you adequately informed about the service interruptions?
- How did the interruptions impact your daily routine?
- Do you have any suggestions for how we can improve our communication and service reliability?

Your feedback is invaluable in helping us enhance our services and ensure customer satisfaction.

Thank you for your time and input.

Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Contact Information]