Feedback Request After Complaint Resolution

Dear [Customer's Name],

Thank you for your recent feedback regarding your experience with [Company Name]. We sincerely appreciate your patience while we resolved the issue you raised.

At [Company Name], we strive to ensure our customers are satisfied with our services. Your feedback is invaluable in helping us improve our processes and offerings.

We would be grateful if you could take a moment to provide us with your thoughts on how we handled your complaint and the resolution you received. Please feel free to share any suggestions you might have for us.

Your feedback is important to us, and we look forward to hearing from you.

Thank you once again for your trust and understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]