Cloud Services Disaster Recovery Agreement

Date: [Insert Date]

From: [Your Company Name]

To: [Client Company Name]

Address: [Client Address]

Subject: Disaster Recovery Agreement for Cloud Services

Dear [Client Contact Name],

This letter serves as the formal Disaster Recovery Agreement between [Your Company Name] and [Client Company Name] related to the cloud services provided. This agreement outlines the responsibilities and procedures in the event of a disaster affecting data integrity and availability.

1. Purpose

The purpose of this agreement is to ensure the continuity of cloud services and the protection of critical data through established disaster recovery protocols.

2. Scope

This agreement applies to all cloud services provided by [Your Company Name] to [Client Company Name].

3. Recovery Objectives

- Recover Time Objective (RTO): [Insert RTO]
- Recover Point Objective (RPO): [Insert RPO]

4. Responsibilities

Both parties agree to the following responsibilities:

- [Your Company Name]: [List responsibilities]
- [Client Company Name]: [List responsibilities]

5. Testing and Review

Regular testing of the disaster recovery plan will occur [Insert Frequency] to ensure effectiveness and compliance with this agreement.

6. Agreement Duration

This agreement will remain in effect until [Insert End Date], unless terminated in writing by either party.

We appreciate your commitment to ensuring data protection and service continuity. Please sign below to acknowledge your acceptance of this Disaster Recovery Agreement.

Sincerely,

[Your Name]
[Your Title]
[Your Company Name]
[Your Contact Information]

Accepted by:

_____
[Client Contact Name]
[Client Title]
[Client Company Name]