

Cybersecurity Service Level Agreement (SLA)

Agreement Number: [Agreement Number]

Date: [Date]

Parties Involved

This Service Level Agreement ("SLA") is entered into by and between:

- **Service Provider:** [Service Provider Name]
- **Client:** [Client Name]

Purpose

The purpose of this SLA is to outline the cybersecurity services provided by the Service Provider to the Client and to define the service expectations.

Scope of Services

- Network security management
- Incident response and management
- Data protection and encryption
- Regular security audits and compliance checks

Service Level Objectives

The following targets will be used to measure the service quality:

- Incident response time: [Time Frame]
- Uptime percentage: [Percentage]
- Reporting frequency: [Frequency]

Responsibilities

Service Provider Responsibilities:

- Provide timely updates and reports
- Implement necessary security measures

Client Responsibilities:

- Provide access to relevant systems and information
- Report incidents in a timely manner

Review and Modification

This SLA will be reviewed on an annual basis and may be modified upon mutual agreement by both parties.

Signatures

Service Provider Signature: _____

Client Signature: _____

Date: _____