# **Remote Technical Support Agreement**

Date: [Insert Date]

Client Name: [Insert Client Name]

Client Address: [Insert Client Address]

#### **1. Agreement Overview**

This Remote Technical Support Agreement ("Agreement") is entered into between [Insert Company Name] ("Provider") and [Insert Client Name] ("Client") as of the date above.

#### 2. Scope of Services

The Provider agrees to provide remote technical support services as detailed below:

- Technical assistance via phone, email, or remote desktop.
- Support for hardware and software issues.
- Regular system maintenance and updates.

#### 3. Fees

The Client agrees to pay the Provider the following fees for services rendered:

Hourly Rate: \$[Insert Rate] or a flat monthly fee of \$[Insert Amount].

# 4. Term and Termination

This Agreement shall commence on the date above and shall continue until terminated by either party with a [Insert Notice Period] notice.

## 5. Confidentiality

Both parties agree to maintain the confidentiality of proprietary information disclosed during the term of this Agreement.

## 6. Acceptance

By signing below, both parties agree to the terms of this Remote Technical Support Agreement.

**Provider Representative** 

**Client Representative**