

Warranty Inquiry for Electronic Device

Your Name: [Your Name]

Your Address: [Your Address]

Your Email: [Your Email]

Your Phone Number: [Your Phone Number]

Date: [Date]

Customer Service: [Company Name]

Company Address: [Company Address]

Dear Customer Service,

I am writing to inquire about the warranty status of my electronic device, [Device Name and Model Number], which I purchased on [Purchase Date]. The order number for my purchase is [Order Number].

Unfortunately, the device has encountered [brief description of the issue], and I would like to know if it is covered under warranty and the next steps I should take for repairs or replacements.

Thank you for your assistance. I look forward to your prompt response.

Sincerely,

[Your Name]