

Warranty Assessment Notification

Date: [Insert Date]

To: [Customer's Name]

[Customer's Address]

[City, State, Zip Code]

Dear [Customer's Name],

We are writing to inform you of the assessment results regarding the warranty claim for your [Tool/Machine Name], which was submitted on [Insert Submission Date]. After a thorough examination, we have concluded the following:

- **Model:** [Model Number]
- **Serial Number:** [Serial Number]
- **Issue Reported:** [Brief Description of the Issue]
- **Warranty Status:** [Covered/Not Covered]

If your claim is approved, we will proceed with the necessary repairs or replacements as outlined in our warranty policy. For claims that are not covered, we will provide you with an estimate for the repairs.

Please feel free to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email] should you have any questions or require further assistance.

Thank you for choosing [Company Name]. We appreciate your understanding and look forward to resolving this matter swiftly.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Company Phone Number]

[Company Email]