Request to Modify Flight Itinerary

Dear Customer Service Team,

I hope this message finds you well. I am writing to request a modification to my flight itinerary due to a recent issue I experienced during my booking process.

Details of my booking are as follows:

- Name: John Doe
- **Booking Reference:** ABC123
- Original Flight Date: December 15, 2023
- Itinerary Details: New York to Los Angeles

Due to [briefly explain the customer service issue], I would appreciate it if you could assist me in modifying my itinerary to [desired changes]. I believe this adjustment will help resolve the issues I faced and improve my travel experience.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

John Doe

Email: john.doe@example.com

Phone: (123) 456-7890