Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on a complaint I submitted on [Date of Complaint] regarding [Brief Description of the Complaint].

I appreciate your efforts in addressing customer concerns and wanted to inquire about the status of my complaint. Understanding the steps being taken to resolve the issue would greatly help in alleviating my concerns.

Thank you for your attention to this matter. I look forward to your prompt response.

Warm regards,
[Your Name]
[Your Contact Information]