

Feedback Request on Our Complaint Resolution Process

Dear [Recipient's Name],

We hope this message finds you well. We are reaching out to request your valuable feedback regarding your recent experience with our complaint resolution process.

Your opinions and insights are essential in helping us improve our services and ensure that we meet our customers' needs effectively. We would appreciate it if you could take a few moments to share your thoughts on the following:

- The clarity of our communication during the resolution process.
- The timeliness of our responses to your complaint.
- Your overall satisfaction with the resolution provided.
- Any suggestions for improving our process.

Please feel free to respond to this email or contact us directly at [Contact Information]. Your feedback is invaluable to us, and we thank you for your time and support.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]