

Request for Resolution on Expired Product Issue

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Manager/Specific Name],

I am writing to bring to your attention an issue I experienced with one of your products that I recently purchased. I bought [Product Name] with the barcode [Barcode Number] from [Store Name] on [Purchase Date]. Upon review, I discovered that the product had expired on [Expiration Date].

As a loyal customer, I was disappointed to find that the product was no longer safe for use. I would like to request a resolution regarding this matter, whether it be a refund or a replacement for the expired item.

Please find attached a copy of my receipt as proof of purchase. I would appreciate your prompt attention to this matter and look forward to your response.

Thank you for your understanding.

Sincerely,

[Your Name]