

# Complaint Regarding Service Delays

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Telecommunications Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction with the delays I have experienced with your telecommunications services. My account number is [Account Number], and I rely heavily on your services for both personal and professional communications.

On [specific date], I reported an issue regarding [describe the service issue] and was assured that it would be resolved within [promised timeframe]. However, as of today, [insert current date], the issue remains unresolved, significantly affecting my daily activities.

I have made numerous attempts to contact your customer service for updates, but unfortunately, I have not received satisfactory responses. This experience has been frustrating and disappointing, and I expected better service from a company of your reputation.

I kindly request that you investigate this matter urgently and provide me with a timely resolution. I look forward to your prompt reply and a plan to rectify the issues at hand.

Thank you for your attention to this matter.

Sincerely,

[Your Name]