

Complaint Regarding Service Delays for Restaurant Reservations

Your Name: [Your Name]

Your Address: [Your Address]

City, State, Zip Code: [City, State, Zip Code]

Email: [Your Email]

Phone Number: [Your Phone Number]

Date: [Date]

Manager's Name: [Manager's Name]

Restaurant's Name: [Restaurant's Name]

Restaurant's Address: [Restaurant's Address]

City, State, Zip Code: [City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the service I received regarding my recent reservation at [Restaurant's Name] on [Reservation Date]. Despite my confirmation of the reservation at [Time], I experienced significant delays that negatively impacted my dining experience.

Upon arrival, my party and I were left waiting for over [Duration] before we were escorted to our table. This delay without any communication or explanation from the staff was disappointing, especially given the occasion. I expected a more attentive service, particularly after being a loyal customer.

As a valued customer, I believe it is important to bring these issues to your attention in the hope that improvements can be made to prevent similar experiences in the future. It would be appreciated if you could provide feedback on how you intend to address these service delays.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]