

Complaint Regarding Service Delays

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Ticketing Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Manager/Specific Name],

I am writing to formally express my disappointment regarding the service delays I experienced while attempting to purchase tickets for [Event Name] on [Event Date].

On [Date of Ticket Purchase Attempt], I encountered several issues, including [describe specific issues, e.g., website crashes, long wait times, etc.]. These delays caused significant inconvenience and ultimately resulted in my inability to secure tickets for the event.

I was extremely looking forward to attending [Event Name], and the delays in your service not only affected my plans but also left a negative impression of your company.

To resolve this matter, I would appreciate any information you can provide regarding the steps you are taking to address these service delays. Additionally, I would welcome any compensation or solution to rectify the inconvenience caused.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]