

Notification: Incorrect Subscription Billing

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you about an issue with your recent subscription billing.

Unfortunately, it appears that there has been an error in processing your payment for the subscription plan you selected. This may have resulted in an incorrect charge to your account or in a failure to bill you correctly.

We sincerely apologize for any inconvenience this may have caused. Our team is actively working to resolve the situation and ensure that your billing reflects the terms of your subscription.

If you have any questions or concerns regarding this matter, please do not hesitate to reach out to our customer support team at [Support Email] or [Support Phone Number].

Thank you for your understanding and patience as we resolve this issue.

Best regards,

[Your Company Name]

[Your Contact Information]