

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

[Recipient's Name]  
[Company Name]  
[Company Address]  
[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally address my concerns regarding the misleading terms of service associated with [Product/Service Name] that I recently encountered on your website.

Upon reviewing the terms, it appears that several clauses could be interpreted in a way that misrepresents the actual services provided. Specifically, [briefly outline specific misleading terms or clauses]. This not only raises questions about transparency but also creates confusion for customers like myself who rely on clear and accurate information to make informed decisions.

I believe it is important for your company to ensure that all terms of service are transparent and free from ambiguity. I urge you to reconsider the current wording to better reflect the true nature of your services and prevent further misunderstandings.

I look forward to your prompt response to this matter.

Thank you for your attention to this issue.

Sincerely,  
[Your Name]