

Complaint Regarding Refusal of Service

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Recipient's Name]

[Car Repair Shop's Name]

[Shop Address]

[City, State, ZIP Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction regarding the refusal of service I encountered at your car repair shop on [Date of Incident]. Upon arriving to have my vehicle [briefly describe the issue], I was met with unexpected dismissal by your staff.

This experience has not only caused me significant inconvenience but also raised concerns about the level of customer service that your establishment provides. As a paying customer, I believe it is my right to receive assistance with my car repairs and to be treated with respect.

I kindly ask for an explanation regarding this incident and a resolution to ensure that such behavior does not occur in the future. Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]