

# Complaint Regarding Denied Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Manager

[Restaurant Name]

[Restaurant Address]

[City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction regarding the service I received at your restaurant on [specific date]. Despite having high expectations based on your established reputation, I was denied service, which I find both surprising and disappointing.

Upon arrival, my party and I were greeted unwelcomingly and informed by your staff that we could not be seated for [explain reason if provided, e.g., "no reservations made"]. This lack of accommodation was unexpected, especially since the restaurant was not at full capacity and we complied with all necessary protocols.

I believe that all customers deserve fair treatment and appreciation, and I regret that my experience did not reflect this. I hope you will address this matter and improve the customer service practices at your establishment.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]