

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Name or Customer Service],

I am writing to formally complain about a recent product I purchased from your company, which was advertised with misleading descriptions. On [purchase date], I bought [product name] based on its description that stated [specific misleading claims]. However, upon receiving the product, I found that it [explain how it did not meet the description].

This is not only disappointing but also misleading to consumers who trust your advertising. I would like to request a full refund for the product as it does not meet the expectations set forth in your description.

I have attached copies of my receipt and any relevant correspondence for your reference.

Thank you for your attention to this matter. I expect a prompt response to address my concerns.

Sincerely,

[Your Name]