

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the ongoing delays in public transportation services in our area.

On several occasions over the past month, I have experienced significant delays on the bus route that I rely on to commute to work. For instance, on [specific date], the bus was late by over 30 minutes, which caused me to be late for work and disrupted my schedule.

These delays not only affect my daily routine but also seem to be a common issue affecting many passengers in our community. I urge you to address this problem and implement measures to improve the reliability of the service.

Thank you for your attention to this matter. I look forward to your prompt action regarding this issue.

Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]