

Letter of Protest Regarding Poor Communication from Customer Service

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Customer Service Department]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction with the communication I have received from your customer service team regarding [specific issue]. Despite multiple attempts to resolve this matter, I have faced challenges in obtaining clear and timely responses.

Furthermore, I believe that effective communication is critical to customer satisfaction, and the lack thereof has caused unnecessary frustration on my part. I would appreciate your attention to this matter and request that steps be taken to improve the standards of communication within your department.

I hope to see improvements in the near future, as my experience thus far has not met the expectations promised by your company.

Thank you for your attention to this matter.

Sincerely,
[Your Name]