

Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my frustration regarding the lack of follow-up on my recent inquiry submitted on [insert date]. Despite the passage of considerable time, I have yet to receive any acknowledgment or response from your team.

As a valued customer, I expected a more timely and professional level of service, which unfortunately has not been the case. This negligence not only affects my experience but also raises concerns about your commitment to customer care.

I kindly urge you to address this matter urgently and provide an update on my inquiry at your earliest convenience. Thank you for your immediate attention to this issue.

Sincerely,
[Your Name]
[Your Contact Information]