

Subject: Concern Regarding Misleading Product Description

Dear [Vendor's Name],

I hope this message finds you well. I am writing to express my concern regarding a product listed on your website: [Product Name/ID]. Upon purchasing this item, I noticed discrepancies between the product description and the actual item received.

The description indicated [describe misleading information], while the item I received was [describe the actual item]. This misleading information has caused [explain any issues caused, e.g., disappointment, inconvenience].

I believe it is essential for your company to ensure that product descriptions are accurate and transparent for the benefit of all customers. I would appreciate your attention to this matter and a prompt response addressing the issues raised.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Contact Information]