

Formal Complaint Regarding Technician Conduct

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]

[Date]

[Recipient's Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally lodge a complaint regarding the conduct of a technician who visited my home on [Date of Visit] for [service provided]. Unfortunately, my experience was far from satisfactory due to the unprofessional behavior exhibited by the technician.

During the visit, [describe specific incidents that occurred, e.g., rude behavior, lack of professionalism, failure to complete the task adequately]. This behavior was not only unexpected but also left me feeling uncomfortable during the service.

I have always appreciated the quality of your services, which is why this incident was particularly disappointing. I trust that you will take this matter seriously and address the technician's conduct to ensure that this does not happen to anyone else in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]