

Feedback on Recent Service Experience

Date: [Insert Date]

To: [Company Name]

Dear [Recipient's Name/Customer Service Team],

I am writing to express my dissatisfaction with the service I received from your technician on [insert date of service]. Unfortunately, my experience fell short of my expectations.

Firstly, the technician arrived [insert details about punctuality, appearance, professionalism]. This lack of professionalism made me feel uncomfortable and undervalued as a customer.

Moreover, [describe the specific issues encountered such as incomplete work, lack of communication, unsatisfactory resolution of the problem, etc.]. This has caused [explain any inconvenience caused, if applicable].

I believe that constructive feedback can help improve the service offered by your company. I hope to see improvements in the future regarding technician training and customer service standards.

Thank you for taking the time to consider my feedback. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]