

Letter of Dissatisfaction with Service Technician Performance

Date: [Insert Date]

To: [Manager's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Manager's Name],

I am writing to express my dissatisfaction with the performance of the service technician who visited my home on [Insert Date of Service]. Unfortunately, the service provided did not meet my expectations for several reasons, including [Briefly outline specific issues, e.g., lack of professionalism, incomplete work, delays, etc.].

Despite my previous communication regarding my concerns, I was disappointed to see that no improvements were made. As a loyal customer of [Company Name], I expected a higher standard of service.

I hope you take my feedback seriously and look into this matter promptly. I would appreciate any follow-up regarding how this situation will be handled moving forward.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Phone Number]

[Your Email]