

Date: [Insert Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my concern regarding the professionalism exhibited by one of your technicians, [Technician's Name], during a recent service visit on [Date of Service].

During the visit, I observed several instances that raised concerns about the technician's behavior and level of service. [Specific details about the incidents that occurred, including any relevant context or examples.]

As a valued customer, I believe that professionalism is essential in providing quality service, and I hope you will take my observations into consideration. I trust that you will address this matter appropriately to ensure better service in the future.

Thank you for your attention to this issue. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]