

## **Subject: Concern Regarding Excessive Refund Wait Time**

Dear [Customer Service Team/Specific Contact Name],

I hope this message finds you well. I am writing to express my concern regarding the excessive wait time I have experienced with my recent refund request for order number [#Order Number].

I submitted my request on [Date of Request], and the standard expected processing time has long passed. It has been [Number of Days] since my request, and I have yet to receive any updates or confirmation regarding the status of my refund.

This delay has caused me considerable inconvenience, and I would appreciate any information you can provide about the status of my refund. It is essential for me to resolve this matter promptly.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address, if necessary]