Notice of Persistent Internet Speed Issues

Date: [Insert Date]

To: [Service Provider Name]

Address: [Service Provider Address]

Dear [Service Provider],

I am writing to formally address the persistent internet speed issues that I have been experiencing at my residence located at [Your Address]. Despite multiple complaints and attempts to resolve the issue, the internet speed remains significantly below the promised level.

Details of the issue:

• Account Number: [Your Account Number]

• **Speed Plan:** [Your Speed Plan]

• Average Speed Measured: [Measured Speed]

• **Duration of Issue:** [Duration]

As a valued customer, I expect that this matter will be resolved promptly. I would appreciate your immediate attention to this issue and look forward to your swift response outlining the next steps.

Thank you for your assistance.

Sincerely,

[Your Name]
[Your Contact Information]