

Inquiry into Poor Internet Connectivity

Date: [Insert Date]

To: [Internet Service Provider's Name]

Address: [Internet Service Provider's Address]

Dear [Recipient's Name],

I am writing to express my concern regarding the ongoing issues with poor internet connectivity in my area, specifically at my residence located at [Your Address]. Over the past [duration], I have experienced frequent disconnections and significant slowdowns in speed, which have severely impacted my ability to [mention specific activities affected, e.g., work from home, attend online classes, etc.].

I have attempted to resolve these issues through basic troubleshooting and have reached out to your customer service on several occasions. However, the problem persists, and there seems to be no definitive resolution in sight.

I kindly request your urgent assistance in investigating this matter. Please provide me with information regarding any ongoing service upgrades, maintenance, or issues affecting the connectivity in my area.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]