

Letter of Dissatisfaction

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the electronic goods I purchased from your store on [Purchase Date]. The items, [insert product names], have not met my expectations due to [briefly state the issues--e.g., poor performance, malfunctioning, etc.].

Despite my attempts to resolve these issues through [mention any previous communication or attempts, e.g., troubleshooting, customer support calls], I have not seen any improvement.

As a loyal customer, I am disappointed with the quality of these products and the lack of support. I would appreciate it if you could advise on how you intend to rectify this situation, whether through a replacement, repair, or refund.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]