Letter of Dissatisfaction

Your Name Your Address City, State, Zip Code Email Address Phone Number Date

Customer Service Manager Company Name Company Address City, State, Zip Code

Dear Customer Service Manager,

I am writing to express my dissatisfaction with the treatment I received from your customer service staff during my recent interaction on [date of interaction]. Despite my efforts to resolve my issue, I was met with unprofessional behavior and a lack of assistance.

[Briefly describe the issue you faced and the response from customer service staff.]

This experience has left me disappointed with your company's commitment to customer care. I believe it is essential for every customer to feel valued and heard, and unfortunately, that was not the case for me.

I hope that you will address this issue with your staff to ensure such behavior does not occur in the future. I look forward to your prompt response and a resolution to my concerns.

Sincerely, Your Name