

Grievance Letter Regarding Faulty Packaging Design

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my concerns regarding the packaging design of [Product Name]. I have encountered multiple issues that I believe require immediate attention.

Firstly, the packaging does not adequately protect the product, leading to [describe specific issues, e.g., damages upon arrival]. This not only affects the quality of the product but also poses a risk to customer satisfaction.

Secondly, the design of the packaging is not user-friendly. I've found it difficult to [describe specific difficulties, e.g., open the package, access the product]. This lack of consideration for the end-user experience is disappointing.

I request that you take the necessary steps to address these issues, as they are not only affecting my experience but could potentially impact other customers as well. I look forward to your prompt response and a resolution to this matter.

Thank you for your attention to this important issue.

Sincerely,

[Your Name]