

Letter of Dissatisfaction Regarding Inadequate Packaging

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

Customer Service

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to express my dissatisfaction with the inadequate packaging of the product I received from your company on [date of receipt]. The lack of sufficient protection led to damage to the item, which was intended as a gift for a special occasion.

Despite my high expectations based on your reputation, I was disappointed to see that the item was not adequately secured and arrived with [describe the damage, e.g., scratches, broken parts]. This experience has affected my trust in your brand.

I believe that proper packaging is essential to ensure that products arrive in perfect condition. I urge you to take my feedback seriously and improve your packaging standards to prevent such incidents in the future.

Thank you for addressing this issue promptly. I look forward to your response and a suitable resolution for my concerns.

Sincerely,

[Your Name]