

# Notification of Ambiguous Warranty Coverage

Date: [Insert Date]

To: [Recipient's Name]

[Recipient's Address]

Dear [Recipient's Name],

We are writing to inform you about an important matter regarding your warranty coverage for [Product/Service Name]. After reviewing our records, we've identified some ambiguous terms that may affect your warranty claim.

Specifically, the following aspects of your warranty coverage are unclear:

- Coverage Duration: [Insert details]
- Specific Exclusions: [Insert details]
- Claim Process: [Insert details]

To ensure that you have comprehensive understanding and clarity regarding your coverage, we encourage you to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email]. Our representatives are available to assist you and provide further clarification.

We appreciate your understanding and look forward to resolving any concerns you may have.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Address]

[Company Phone Number]

[Company Email]