

Letter of Concern Regarding Misleading Warranty Policies

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Manager/Appropriate Title],

I am writing to formally raise an issue regarding the misleading warranty policies associated with your products. Recently, I purchased [Product Name] from [Store/Website] on [Purchase Date], believing I was covered under the advertised warranty.

Upon experiencing issues with the product, I attempted to claim the warranty, only to discover that the terms are not as clear and straightforward as presented. Specifically, [briefly outline the misleading aspects of the warranty policy].

This lack of clarity has led to frustration and financial loss, and I believe it is crucial for your company to ensure that warranty information is transparent and easily understandable for all customers.

I kindly request that you review your warranty policies and address these concerns to improve consumer trust. I look forward to your prompt response regarding this matter.

Thank you for your attention to this issue.

Sincerely,

[Your Name]