

# Complaint Letter Regarding Deceptive Warranty Terms

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Email]

[Your Phone Number]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction regarding the warranty terms associated with my recent purchase of [Product Name] from your company, with order number [Order Number], purchased on [Purchase Date].

Upon purchase, I reviewed the warranty terms as advertised, which indicated [insert misleading or deceptive terms]. However, I have since encountered issues with the product that were not covered as initially stated.

This situation is not only misleading but has also caused me significant inconvenience and financial loss. As a customer, I expected transparency and honesty in the warranty coverage offered, and I feel that the terms presented were deceptive.

Therefore, I request an immediate resolution to this matter, including [state your desired outcome, e.g., a full refund, replacement, or clarification of warranty coverage]. I hope to resolve this issue amicably and maintain a positive relationship with your company.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]