

Subject: Appeal for Clarification on Warranty Details

Date: [Insert Date]

To Whom It May Concern,

I hope this letter finds you well. I am writing to formally request clarification regarding the warranty details associated with my recent purchase of [Product Name], with the order number [Order Number].

While I appreciate the warranty coverage as outlined in the documentation provided, I have encountered some ambiguities concerning the extent of coverage, specifically [mention specific areas of concern].

Could you please provide more detailed information regarding these aspects, including any applicable terms and conditions? Understanding these details is essential for me to ensure that I adhere to the warranty's stipulations.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]