

Product Recall Feedback

Dear [Recipient's Name],

I am writing to provide feedback regarding the recent product recall of [Product Name]. As a valued customer, I appreciate your prompt communication about the issue and the steps taken to rectify the situation.

Upon receiving the recall notice, I took immediate action to return the product. I would like to commend your team for their efficient handling of the recall process. The instructions provided were clear, and the refund procedure was executed without any complications.

However, I did experience some challenges during the return process, specifically [briefly describe any issue encountered]. I believe that addressing this matter could enhance the customer experience in future recalls.

Thank you for your attention to this matter. I look forward to seeing how you improve your processes moving forward.

Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]