

Letter of Dissatisfaction Regarding Product Recall Process

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Name/Customer Service],

I am writing to express my dissatisfaction with the product recall process for [specific product name], which was recently announced. As a loyal customer, I anticipated a more streamlined and efficient response when the recall was initiated on [recall date].

Unfortunately, I have encountered numerous obstacles, including a lack of communication, confusing instructions, and delays in processing my refund/replacement. This experience has not only been frustrating but has also raised concerns about the safety and quality controls of your products.

I urge you to address these issues and improve the recall process to ensure customer satisfaction and trust in your brand. I look forward to your prompt response detailing the steps you will take to rectify this situation.

Thank you for your attention to this matter.

Sincerely,

[Your Name]