

Complaint Regarding Product Recall Notice

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Company Name
Company Address
City, State, Zip Code

Dear [Company's Customer Service/Specific Contact Name],

I am writing to formally complain about the recent product recall notice I received regarding [specific product name]. As a loyal customer, I am deeply concerned about the implications this recall has on my safety and well-being.

On [date of purchase], I purchased the product from [location or website]. The recall notice, received on [date of notice], described issues that I find alarming and unacceptable. Specifically, the notice stated that [describe specific problems mentioned in the recall].

Despite adhering to the care and usage instructions provided, I feel that there has been insufficient communication from your company regarding how to properly proceed with the recall process. This has caused me a significant amount of inconvenience and concern.

I urge you to provide more comprehensive information on the steps I need to take to return the product and any compensatory measures that will be implemented for affected customers.

Thank you for your attention to this serious matter. I expect a prompt response outlining the next steps.

Sincerely,
[Your Name]