

# Complaint Regarding Persistent Flight Delays

Your Name  
Your Address  
City, State, ZIP Code  
Email Address  
Phone Number  
Date

Customer Service Department  
Airline Name  
Airline Address  
City, State, ZIP Code

Dear Customer Service,

I am writing to formally express my dissatisfaction regarding the persistent delays of flights operated by your airline. On multiple occasions, I have experienced significant delays that have caused much inconvenience and distress.

Specifically, on [insert date], my flight [insert flight number] from [departure location] to [destination] was delayed for over [insert duration of delay]. This was not an isolated incident, as I have faced similar issues on [insert other dates or flights].

The lack of timely updates and communication regarding these delays exacerbates the situation, leaving passengers frustrated and stranded. I understand that certain circumstances can lead to flight delays, but the frequency of these occurrences raises concerns about operational efficiency.

I hope that you will take my complaint seriously and address the underlying issues contributing to these delays. A response detailing how your airline plans to resolve these problems would be greatly appreciated.

Thank you for your attention to this matter.

Sincerely,  
Your Name