

# Complaint Letter: Inadequate Amenities During Flight Delays

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Date: [MM/DD/YYYY]

[Airline Company Name]

[Customer Service Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction with the inadequate amenities provided during my recent flight delay with [Airline Name] on [Flight Number] scheduled for [Date].

Despite the unexpected delay of [duration of delay], the airline failed to provide essential services such as food, water, and proper seating accommodations. This experience was not only uncomfortable but also less than what one would expect from a reputable airline.

I believe it is essential for airlines, especially during unforeseen circumstances, to ensure the comfort and well-being of their passengers.

I would appreciate your prompt attention to this matter and a response outlining the measures you plan to implement to improve the situation in the future.

Thank you for your understanding.

Sincerely,

[Your Name]