

# Complaint Letter Regarding Aircraft Delays

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Airline Name]

[Airline Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to express my dissatisfaction with recent experiences I have encountered as a frequent flyer with [Airline Name]. I have always appreciated your service, but I have become increasingly frustrated with the frequent delays of flights.

On [insert date], my flight [Flight Number] from [Departure City] to [Destination City] was delayed by [insert duration of delay]. This has not been an isolated incident; I have noticed similar delays on multiple occasions, specifically on [List dates and flight numbers if applicable]. These delays have significantly disrupted my travel plans and caused inconvenience.

As a loyal customer, I believe that communication during such events is crucial. Unfortunately, the lack of timely updates and information regarding these delays has further exacerbated my frustration.

I kindly request that you address these issues to improve the experience for frequent flyers like myself. I look forward to your response and hope for a resolution to this matter.

Thank you for your attention to this matter.

Sincerely,

[Your Name]