

Complaint Regarding Extended Wait Times at the Airport

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Airport Authority's Name]

[Airport Name]

[Airport Address]

[City, State, Zip Code]

Dear [Airport Authority's Name],

I am writing to formally express my frustration regarding the extended wait times I experienced at [Airport Name] on [Date]. As a frequent traveler, I understand that delays can happen; however, the excessive wait time during my recent visit was unacceptable.

The wait time to go through security checkpoints exceeded [specific time], causing me significant stress and concern about missing my flight. Moreover, the lack of clear communication from staff only added to the confusion during this distressing experience.

I believe it is crucial for [Airport Name] to address these operational issues to improve the overall travel experience for all passengers. I kindly request your attention to this matter and would appreciate any updates on actions taken to reduce wait times.

Thank you for your assistance in addressing this issue. I look forward to your response.

Sincerely,

[Your Name]