

Complaint Regarding Unsatisfactory Appliance Performance

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Email Address]

[Your Phone Number]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear [Recipient Name],

I am writing to formally address an issue I have been experiencing with my [appliance name], which I purchased on [purchase date] from [store name or online platform]. Since the purchase, the appliance has not been functioning as expected.

Details of the appliance:

- Model: [Model Number]
- Serial Number: [Serial Number]
- Date of Purchase: [Purchase Date]

Unfortunately, the appliance has been exhibiting the following issues:

- [Issue 1: Describe the problem]
- [Issue 2: Describe the problem]
- [Issue 3: Describe the problem]

Despite attempting to resolve these issues by [mention any solutions you've tried], the situation remains unchanged. This has caused significant inconvenience, and as a loyal customer, I expected a higher level of performance and reliability.

I kindly request that you look into this matter and provide a suitable solution, whether it be a repair, replacement, or refund. I appreciate your attention to this issue and look forward to your prompt response.

Thank you for your assistance.

Sincerely,
[Your Name]