

Your Name
Your Address
City, State, ZIP Code
Email Address
Phone Number
Date

Company Name
Company Address
City, State, ZIP Code

Dear [Company Name/ Customer Service],

I am writing to express my dissatisfaction with the misleading advertising content related to [specific product or service]. On [date], I encountered your advertisement stating [describe misleading claim or representation]. However, upon purchasing and using the product, I realized that it did not meet the expectations set by your promotional material.

This experience has caused not only disappointment but also [mention any other consequences, e.g., financial impact, inconvenience]. I believe it is important for companies to represent their products truthfully and transparently.

I kindly request that you address this issue and provide clarification on your advertising practices. Additionally, I would appreciate any steps you can take to rectify the situation, such as a refund or exchange.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]