

Subject: Request for Promotional Offer Due to Inconvenience

Dear [Recipient's Name],

I hope this message finds you well. I am writing to express my appreciation for your services; however, I have encountered some inconveniences during my recent experience with [Company/Service Name].

On [specific date], I faced [briefly describe the inconvenience]. This situation has caused [mention any negative impact, e.g., delay, frustration].

In light of these challenges, I kindly request that you consider providing me with a promotional offer as a goodwill gesture. I believe this would enhance customer satisfaction and loyalty.

Thank you for your attention to this matter. I look forward to your positive response.

Sincerely,

[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]