

Rebate Appeal for Product Malfunction

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Customer Service Manager / Relevant Department],

I am writing to formally appeal for a rebate related to a malfunctioning product that I purchased from your store on [Purchase Date]. The product in question is [Product Name and Model Number]. Unfortunately, I encountered several issues with it which rendered it unusable.

Despite following the provided instructions and troubleshooting guidelines, the product has consistently [describe the malfunction in detail]. I had hoped to resolve the situation with customer support, but after multiple attempts, I believe a rebate is the most appropriate course of action.

Enclosed with this letter are copies of my purchase receipt and any relevant documentation regarding my communication with customer service. I kindly request that you process my appeal and issue a rebate of [specific amount] to compensate for this product malfunction.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]